

The background is a dark blue gradient with a subtle pattern of small white dots. Overlaid on this are several faint, light blue geometric elements: concentric circles, arcs, and a large circular scale with numerical markings from 140 to 260. Some of these elements have small arrows indicating a clockwise direction.

COMMUNICATION AND LANGUAGE MEDIATION

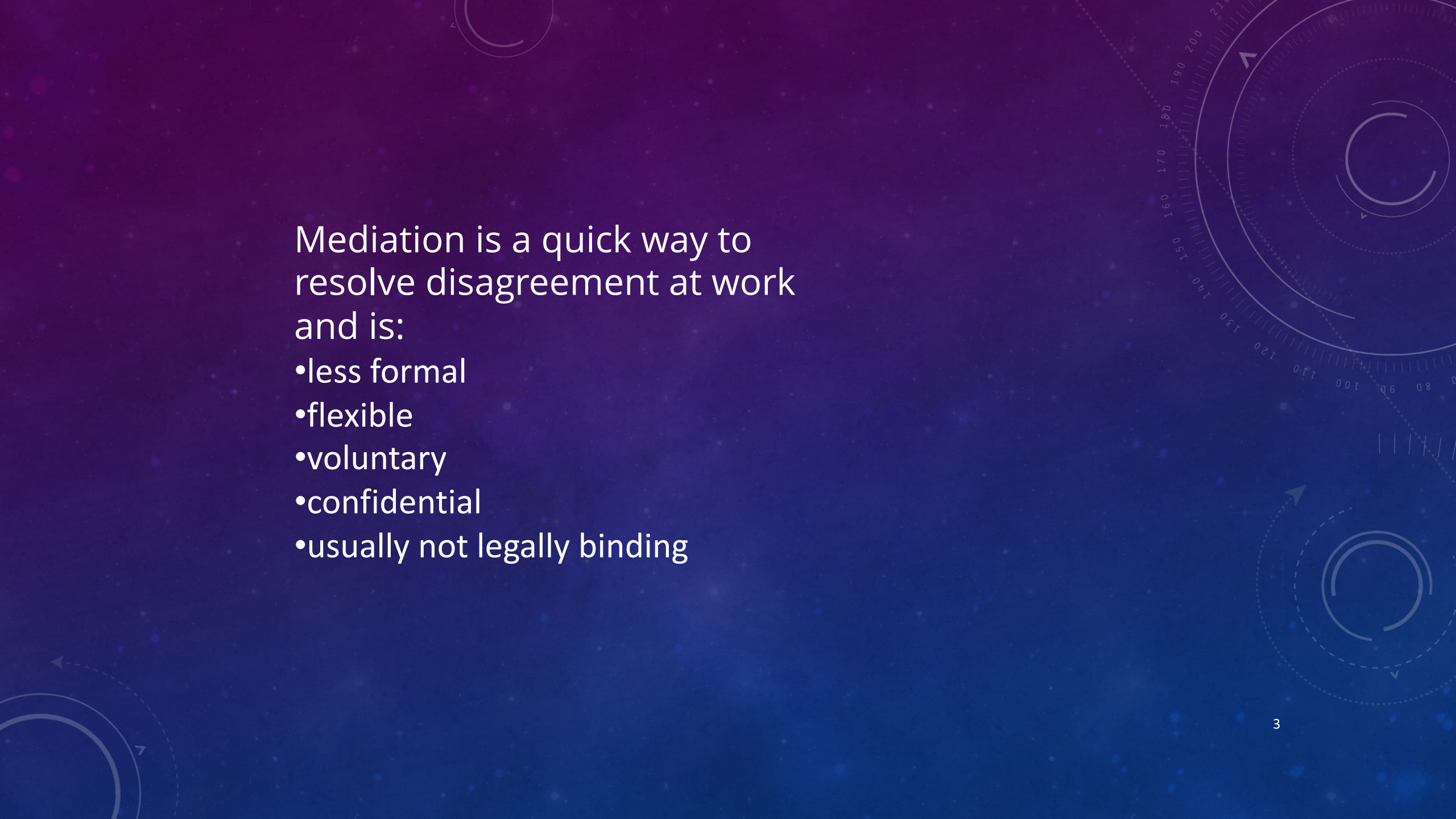
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INTROUDUCTION



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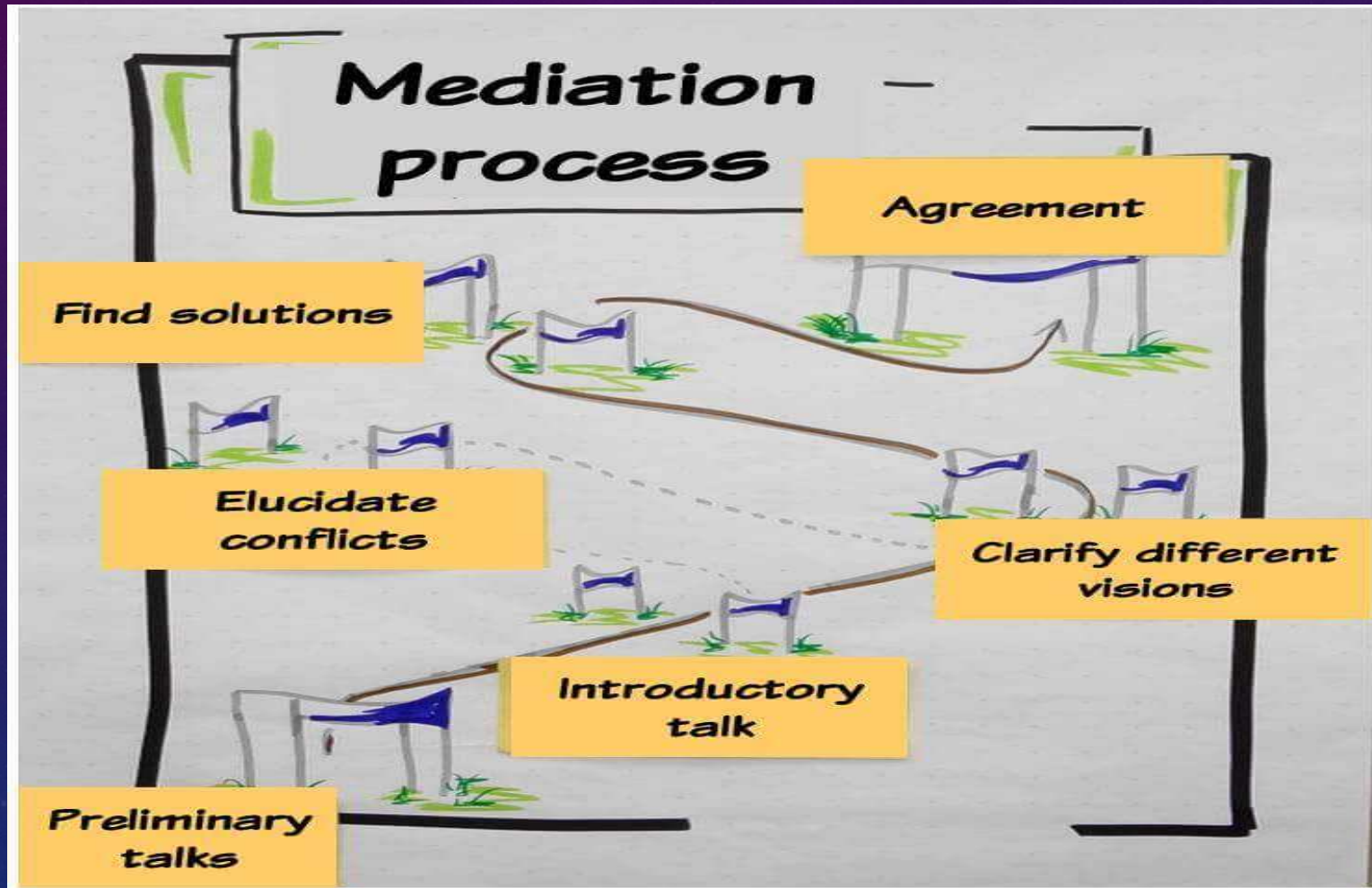
Mediation is a quick way to
resolve disagreement at work
and is:

- less formal
- flexible
- voluntary
- confidential
- usually not legally binding

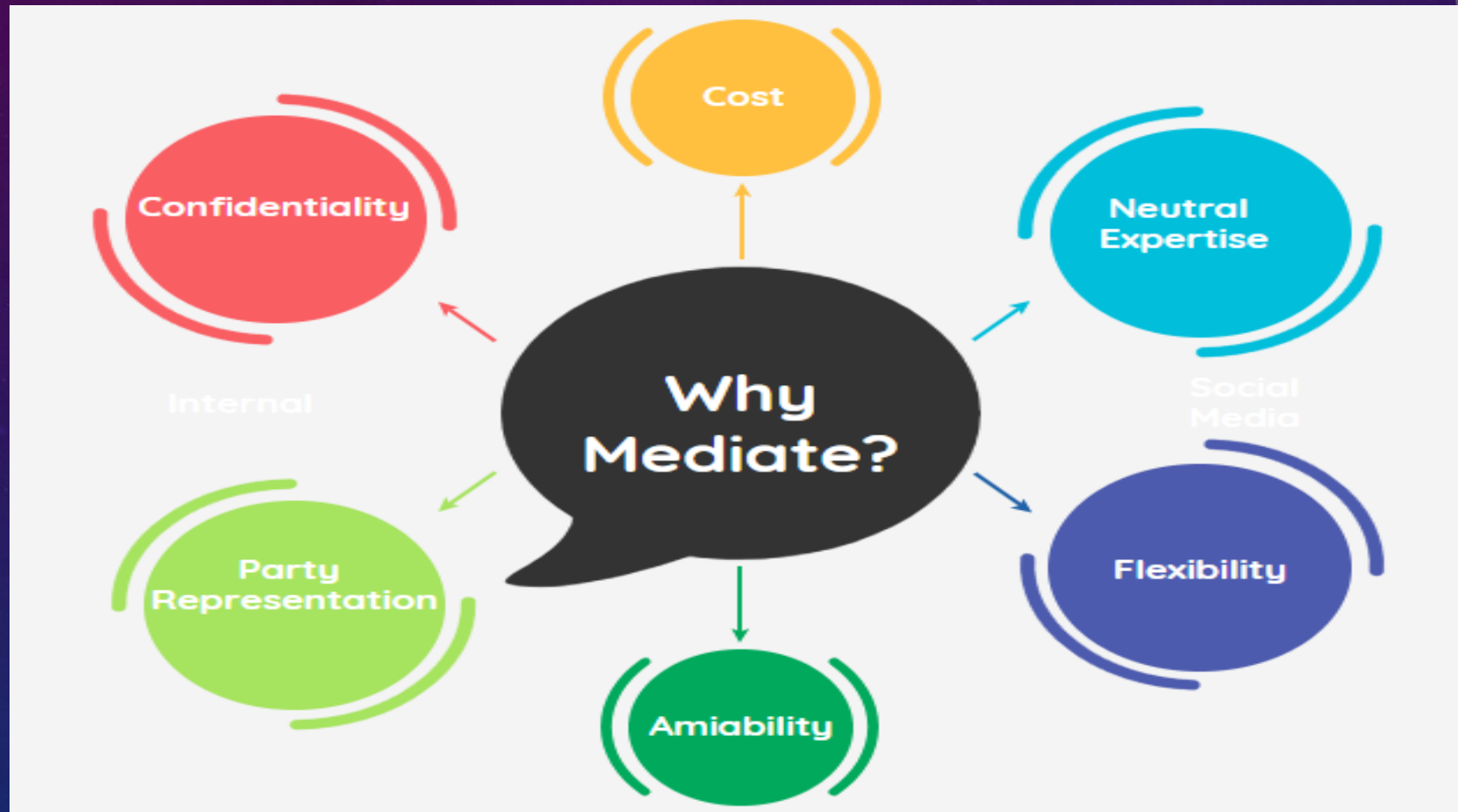
WHY YOU SHOULD CONSIDER BUSINESS MEDIATION



THE BUSINESS MEDIATION PROCESS



BUSINESS MEDIATION BENEFITS



SCENARIO 1 :

- Payment Dispute Scenario:
- - Problem: You own a small business and did some work for a client, but they're refusing to pay you.
- Solution: Mediation could help you and the client talk it out and agree on a fair payment.

SCENARIO 2 :

- Contract Disagreement Scenario:
- Problem : You signed a contract with a supplier, but they're not delivering what they promised.
- Solution : With mediation, you and the supplier can discuss the issues and find a solution that works for both of you.

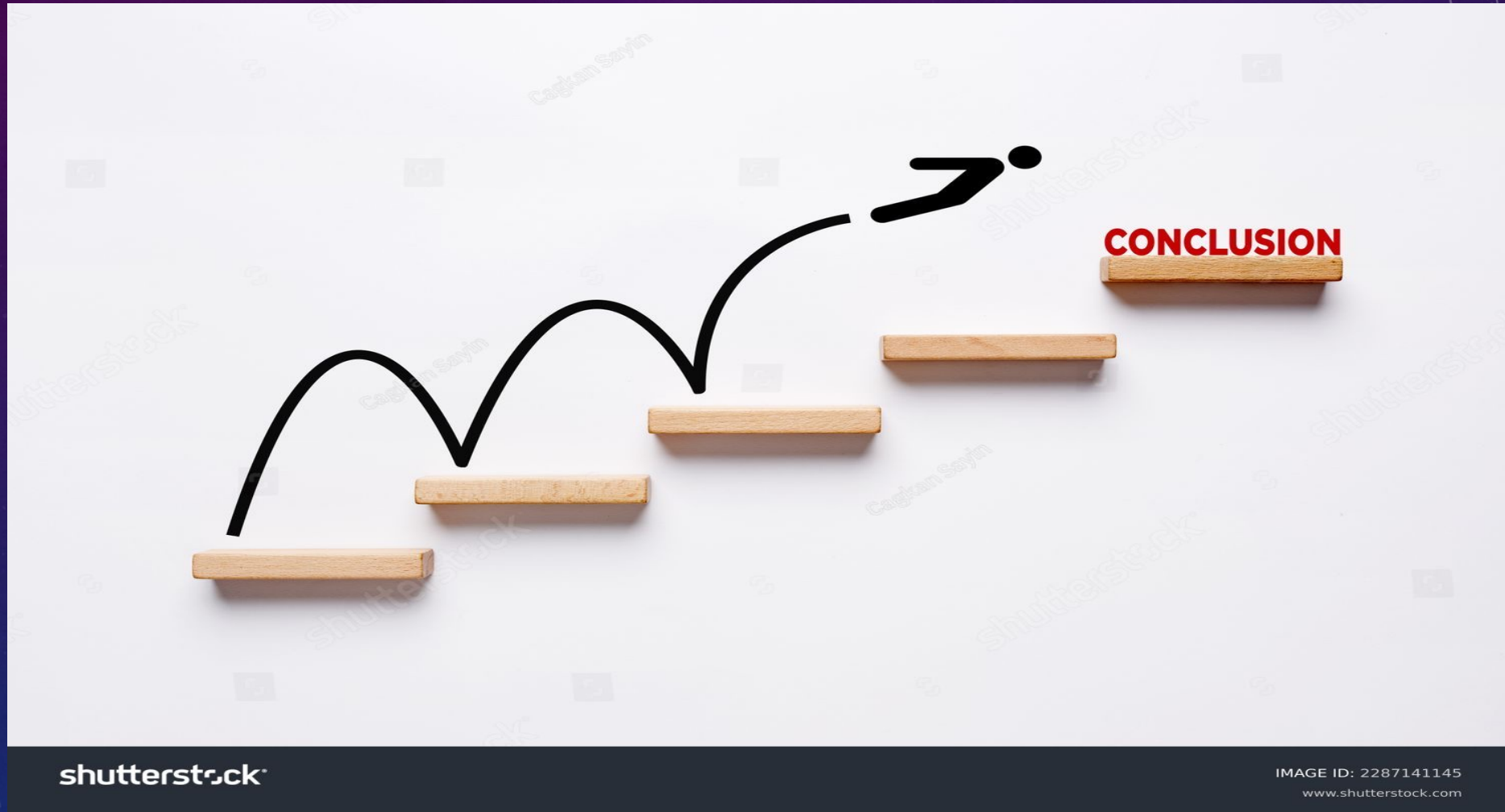
SCENARIO 3 :

- Employee Conflict Scenario:
- Problem : Two employees on your team are arguing all the time, making it hard for everyone to work together.
- Solution : Mediation can help the employees talk about their problems and find a way to get along better.

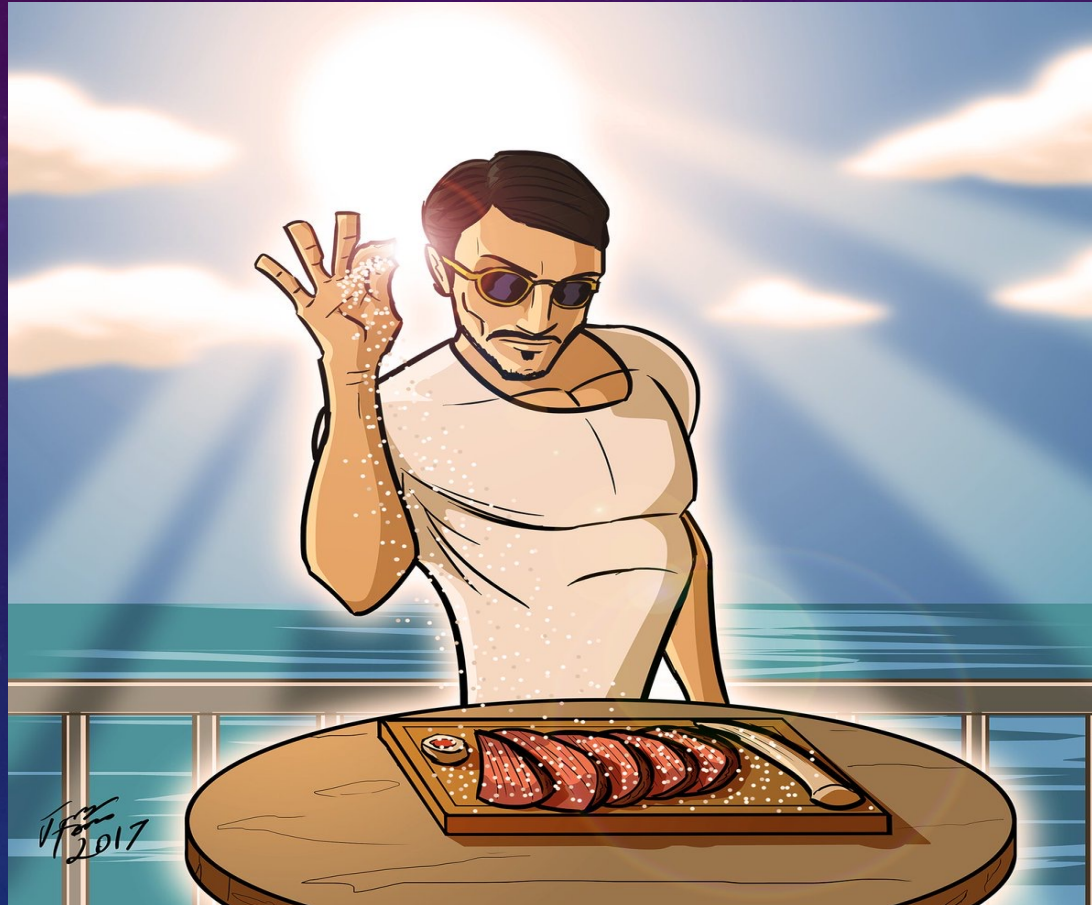
SCENARIO 4 :

- Insurance Claim Dispute Scenario :
- Problem :Your business had some damage, but your insurance company is refusing to pay for it.
- Solution : Mediation could help you and the insurance company come to an agreement about what should be covered.

CONCLUSION



THANKS FOR LISTENING!



SOURCES

<https://youtu.be/di1spzushSI?si=tO-O5ByVYiy6qxCe>

<https://www.acas.org.uk/mediation#:~:text=Mediation%20is%20a%20way%20to,they%20can%20all%20>

<https://images.app.goo.gl/cLdCiBKdsAVx9ZNo6>

<https://images.app.goo.gl/NNNV7FMkiGtDpw4i8>

<https://images.app.goo.gl/19T4Bfxk4QoMfUKHA>