



Analyze the following sentences with respect to the "The Four Sides of a Message" communication model.

Write :

the selected set on a white card,
the factual message on a blue card,
the relationship message on a yellow card,
the self-statement on a green card,
and the appeal for a red card.

Group 1

1. Mother to daughter: "The blouse you're wearing is too small. "
2. Customer to employee: "Have you been in business long enough to be able to judge this thing?"

Group 2

1. Man to woman: "Bertha, the beer is gone."
2. Employee to customer: "Why didn't you call earlier?"

Group 3

1. The colleague says: "Your files have been lying around for three days."
2. Husband to wife in the car: "The traffic light is green."

Group 4

1. Mother-in-law to daughter-in-law (about her son): "The boy has lost quite a bit of weight since you were married."
2. Father to child: "Your toys are still lying around in the living room."